

# Let us be your winter ride

Our winter schedule came into effect on January 5! You shared, we listened:

- Improved bus service on boulevard de la Concorde, now every 15 minutes.
- More rush hour trips added for routes 26, 42, 48, 61, 65, 76, 144, as well as route 942, the new express route we are testing in Saint-François.

## stl.laval.qc.ca/changes



# Steering our fleet toward **100% electrified public** transit in Laval

We recently conducted tests with an electric bus as we prepare to launch our first fully electric bus route in 2020.

This bus cuts annual greenhouse gas emissions by 70+ tons, and it's smoother and quieter, meaning users enjoy a more comfortable ride.

To find out what's next: stl.laval.gc.ca/electrification



We would like to salute the remarkable work of our Customer Contact Centre, Week after week. the team answers questions from users to facilitate their commutes. In 2018, the Customer Contact Centre replied to over 3,000 emails and handled nearly 75,000 phone calls!

For questions, complaints or comments, you can reach us at 450 688-6520.

### **Centre Hours**

Monday to Friday: 6:30 a.m. to 8 p.m. Saturday: 8 a.m. to 5 p.m. Sunday: 8 a.m. to 12 p.m. & 1 to 5 p.m.

# The 360 shuttle sets a new record

The 360 shuttle grew even more popular in 2018. Over 80,000 users got around downtown Laval by bus - that's twice as many as in 2017! Keep riding the 360 this winter! It will shuttle you all over the downtown Laval area for free on weekends and during spring break.



STL buses operate 7 days a week, 365 days a year, regardless of weather conditions. However, when less-than-optimal conditions prevail, plan your trip accordingly. It's all about getting you there safely.

Learn more at stl.laval.gc.ca/ winter

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