

It's winter time!



Photo credit: Ville de Laval – Sophie Poliquin

Come see us during Laval en Blanc

Come take a dog sled ride with us during *Laval en Blanc* on January 27 and 28 at the *Berge des Baigneurs*. Savour the winter joy at this **FREE** event. The lineup includes fireworks, music, snow sculptures, skating, sledding and much more!



The pros of the network: the CCC

Every week, our Customer Contact Center (CCC) responds to client questions to facilitate their trips. In 2017, our team answered over 2,000 emails and approximately 75,000 calls including questions, complaints and comments.

Schedule

Monday to Friday: 6:30 am to 8 pm

Saturday: 8 am to 5 pm

Sunday: 8 am to 12 pm and 1 pm to 5 pm



Avoid the traffic when coming to Place Bell

Benefit from:

- Our **19 bus routes** towards Place Bell
- **Montmorency metro station**, which is just a three-minute walk away
- Our **free shuttles** from the City Hall parking lot
- **Free transport** on Laval Rocket game days upon presentation of your game ticket*

*Certain conditions apply.

Downtown more often!

Route 360 departures from Montmorency metro station are now running **every 20 minutes**. Let us take you to downtown Laval free of charge on weekends and holidays. Enjoy!



5 winter tips

1. Plan your trips
2. Allot more time than usual
3. Check out the service updates on our STL Synchro + app
4. Text your bus stop number to 511 785 for upcoming real-time schedules
5. Call our Customer Contact Centre at 450 688-6520 to find out everything about the network



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de Laval



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Customer Contact Center: 450 688-6520